



NOACA RFP for a Telephone System

REVISED Addendum #1

September 16, 2013

This REVISED Addendum refers to the NOACA RFP posted at www.NOACA.org with a submittal date of September 25, 2013.

Responses to 11 Questions - REVISIONS IN RED

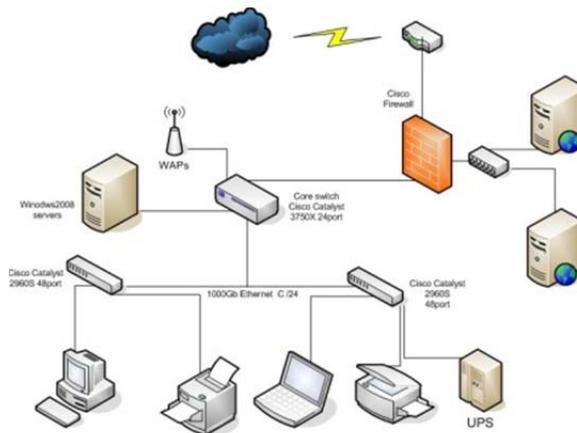
Q1: Does NOACA have a preference for a single alternative, whether it be traditional land-lines, voice-over Internet protocol, or other system?

A1: NOACA has no preference and encourages proposals that are cost-effective. Bidders may even suggest more than one solution, if they choose.

Q2: Will NOACA consider a hosted voice solution?

A2: Yes. However, the line that NOACA currently uses for voice is Cat 3 and dedicated only to voice. Bidders interested in providing such a system should include infrastructure for it, including Cat 5 lines to all extensions at the 70 desks, the 5 conference rooms, and the attendant station. Bidders must also provide NOACA with information on the total bandwidth required by NOACA to operate such a system.

Q3: If NOACA will consider a hosted voice solution, does NOACA have a network diagram that shows NOACA's switching infrastructure?



A3: Yes, the drawing is attached.

Bidders are encouraged to view the site in person.

Q4: Are site surveys allowed?

A4: Yes. To view the NOACA site in person, please call (216) 241-2414 and ask for Mr. André Tramble. Schedule an appointment. Please note that no questions are answered in person. If questions result from a site survey, please email them to us at atramble@mpo.noaca.org so that they can be answered in the form of an Addendum.

Q5: The NOACA RFP at Page 3 states: "16 analog extensions (incoming lines)" and at Page 5 states "Dual analog trunk interface." Please clarify; that is, are there two analog trunks (aka POTS-incoming lines) and 16 analog extensions (i.e., not incoming lines) that should be provisioned?

A5: The NOACA telephone system is equipped for 16 analog stations, not for analog trunks.

Q6: Will NOACA be providing/re-using the cabling, minimum rating of Cat 5, to all stations?

A6: No. The existing NOACA voice cable is Cat 3. The existing NOACA data cable is Cat 5. So there is not currently Cat 5 to all stations.

Q7: Will NOACA be providing Power over Ethernet (PoE) switches to support IP telephones? If not, are bidders to provide PoE and/or individual AC adapters at each station? If PoE is to be provided by bidders, please provide specifications including number and configuration (e.g. (2) 48-port PoE switches).

A7: NOACA will not be providing all PoE switches. At least one 48-port PoE switch would be needed, preferably a Cisco Catalyst 3750X-48 port.

Q8: The specifications read: "Video conferencing capability or ability to network with existing I.T. infrastructure for same." Please provide information on existing IT infrastructure. And, if existing video conferencing equipment exists, please provide make and model. If there is no existing video conferencing equipment, please provide specifications on video equipment that vendors are to provide/quote.

A8: **The video conferencing capability is optional, and need not be bid.** NOACA has video conferencing capability in one conference room through a Samsung Smart TV with an integrated camera. NOACA also has a single Logitech camera for Skype. Further capability would cover a way for a small group of employees to be on a video conference with someone in a remote location, with 2-way viewing. Any cost-effective solution to improve NOACA's capability would be considered.

Q9: The specifications read: "Capability for supporting doorbell interface." Is there an existing doorbell or door phone/intercom unit? If so, does it provide ringing into a trunk or extension port? If existing, please provide make and model to ensure compatibility. If not existing, vendors are to supply/bid? We are assuming there is no requirement to activate (and install) a relay-controlled door strike entry unit at the door. Please confirm.

A9: Yes, there is an existing door intercom unit. It rings into an extension that is answered at NOACA's front desk, at the attendant station. The make and model are unknown. There is no requirement to activate or install any relay-controlled door strike entry unit because that unit is not connected to the telephone system.

Q10: The specifications read: "Speaker-phone capability in 5 conference rooms with high fidelity of voice." Are these speakerphones in addition to the 70 phones requested (50 -10 button and 20-non-display)? Also, is the attendant station in addition to or included in the 70 phones requested?

A10: Yes, the 5 speaker-phones are in addition to the 70 phones. Yes, the attendant station is in addition to the 70 phones.

Q11: The specifications read: "Battery back up." We are assuming this is a UPS for the telephone system common equipment (appliances) and not for the PoE and/or any servers required. Please confirm and advise for how long the UPS should be provisioned (e.g., 30 minutes, 4 hours, etc.)

A11: This is a correct assumption. The time required is one hour minimum.

END